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2157

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Rhonda Dunn  
Rhonda Dunn

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re the application of: Rawat, et al.

Serial No. 09/687,991

Filed: October 13, 2000

For: Method and System of Automating Internet  
Interactions

Examiner: Salad, Abdullahi Elmi

Art Unit: 2157

September 23, 2003

**RECEIVED**

SEP 29 2003

Technology Center 2100

TRANSMITTAL FORM

Commissioner of Patents  
Mail Stop Non Fee Amendment  
P.O. Box 1450  
Alexandria, VA 22313-1450

Sir:

In response to the Office Action mailed June 24, 2003, enclosed herewith are the following:

- Amendment (14 pages);
- Information Disclosure Statement, 1449 form, and cited references; and
- Return Postcard

Applicant believes that there is no fee due with this submission. However, the Commissioner is authorized to charge any additional fees that may be due and credit any overpayments to Deposit Account No. 07-1445 (Order No. OBON0003). A copy of this sheet is enclosed for accounting purposes.

Respectfully submitted,

Michael A. Glenn

Michael A. Glenn  
Reg. No. 30,176

Customer No. 22862